Clearing your Browser Cache



Modern browsers by default will cache files, like JavaScript and CSS (page styling information) so that when the same page is loaded again, it will be quicker as the file does not need to be downloaded again from the server. This may cause problems for users when a new version of the Drinking Water Database (DWDB) requires the latest files to be used.

In order to ensure you are always using the very latest version of the DWDB, please follow these steps for the browser that you use (Google Chrome (recommended), Firefox or Internet Explorer).

Google Chrome

Select the 'Customize and control Google Chrome' icon (three horizontal bars) on the far right of the Google Chrome browser then select 'History' then "Clear Browsing Data"

1.

	21.				
			☆ =		
New tab			Ctrl+T		
New windo	w		Ctrl+N		
New incogr	nito windo	w Ctrl+S	hift+N		
History			Ctrl+H		
Downloads			Ctrl+J		
Recent Tab	s		Þ		
Bookmarks			Þ		
Zoom	- 1	00% +	23		
Print			Ctrl+P		
Save page	as		Ctrl+S		
Find			Ctrl+F		
More tools			Þ		
Edit	Cut	Сору	Paste		
Settings					
About Goo	About Google Chrome				
Help			Þ		
Exit		Ctrl+S	hift+Q		

Clearing your Browser Cache

2.



Chrome History History Extensions Settings Clear browsing data... Remove selected items Today - Friday, June 26, 2015 Web Application Portal - Application

3. Ensure that all the boxes are ticked and then select "Clear browsing data".



If you use your browsing history to locate websites you use frequently you will need to save these to your browsing Favourites before you clear your browsing data



Firefox June 2015

- _ 0 × ☆自 ~ 9 Ξ rmat 🗍 Visitor Registration Сору n. Paste Cut 100% ÷ 00 New Private Window New Window Save Page 0 (m) History Full Screen Print Q Ö Find Options Add-ons × Developer Sign in to Sync 0 Ċ + Customize
- 1. Go to the 'Menu' symbol at the top right corner of the screen and select 'History'

2. Choose the option to 'Clear Recent History'





3. Choose the Time range to clear 'Everything' and press 'Clear Now'

Clear All History					
<u>I</u> ime range to clear: Everything					
All selected items will be cleared. This action cannot be undone.					
Details					
Browsing & Download History					
Form & Search History					
Cookies					
Cache					
Active Logins					
Offline Website Data					
Site Preferences					
Clear Now Cancel					



Internet Explorer v7/8

1. Go to the "Tools" menu and select "Internet Options" at the bottom.

🖉 Index - Windows Internet	Explorer		
🕒 🗢 🖉 http://localho:	st:4584/report/ResultReport		
File Edit View Favorites	Tools Help		
🔆 Favorites 🛛 🍰 🙋 AMS - : 🌈 Index	Delete Browsing History InPrivate Browsing Diagnose Connection Problems Reopen Last Browsing Session	Ctrl+Shift+Del Ctrl+Shift+P	MS - DEV 🤌 :
NSW Drinkin	InPrivate Filtering InPrivate Filtering Settings	Ctrl+Shift+F	
Enter Sample Resul	Pop-up Blocker SmartScreen Filter Manage Add-ons	*	orts
	Compatibility View Compatibility View Settings		
	Subscribe to this Feed Feed Discovery Windows Update	•	<u>ose this se</u>
	Developer Tools	F12	
	Fiddler2 OneNote Linked Notes Send to OneNote		t <i>least one</i> Report (C
	Internet Options		
	Drogram .	* Drinking Wate	r Program



2. In Internet Options, in the "General" tab, click the "Delete" button

	Internet Options ? 🗙					
\leq	General Security Privacy Content Connections Programs Advanced					
	Home page					
	res://iesetup.dll/SoftAdmin.htm					
-	Use current Use default Use blank					
i	Delete temporary files, history, cookies, saved passwords, and web form information.					
	Delete browsing history on exit					
	Delete Settings					
	Search Change search defaults.					
	Tabs Change how webpages are displayed in Settings					
	Appearance Colors Languages Fonts Accessibility					
	OK Cancel Apply					

.



The important ones to select are "Temporary Internet files" and "Cookies". Then click "Delete".

280	et Options	?		
ele	te Browsing History	2		
~	Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.			
V	Temporary Internet files Copies of webpages, images, and media that are saved for faster viewing.			
	Cookies Files stored on your computer by websites to save preferences such as login information.			
	History List of websites you have visited.			
	Form data Saved information that you have typed into forms.			
	Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.			
InPrivate Filtering data Saved data used by InPrivate Filtering to detect where websites may be automatically sharing details about your visit.				
A	bout deleting browsing history Delete Cancel			



Internet Explorer v9

1. Go to the "Tools" icon and select "Internet Options".



2. In Internet Options, in the "General" tab, click the "Delete" button

nternet Optio	ns					8 52
General	curity	Privacy	Content	Connections	Programs	Advanced
Home page						
	To create home page tabs, type each address on its own line.					
- T	http://internal.bealth.psw.gov.au/					
				-		
						*
	ſ	Use cur	rent	Use default	Use	blank
Browsing h	istory -					
and the second s	Delete f	omoorari	flee bist	orv, cookies, s	aved pacew	ordo
\leftarrow	and wel	b form inf	ormation.	ory, cookies, s	aveu passw	orus,
	📃 Dele	te browsi	ng history	on exit		
			1	Delete	Set	tings
Search			<u> </u>	Deleterii		unga
Search	Channe	an arch d	- faulta			
P	Change	search o	eraults.		Set	tings
Tabs ——						
	Change tabs.	how web	pages are	displayed in	Set	tings
Appearance	e —					
Color	rs	Lang	uages	Fonts	Acces	ssibility
Some	e <u>settino</u>	<u>s</u> are mar	naged by y	our system ad	ministrator.	
			OK	Ca	incel	Apply

Clearing your Browser Cache



3. The important ones to select are "Temporary Internet files", "Cookies" and "Passwords". Then click "Delete".

